

How much rent will I have to pay?

Rents vary slightly from scheme to scheme but details will be provided when an offer of tenancy is made. All sheltered housing tenants pay for their own electricity and depending on the scheme some have their own individual heating systems. The total charge will be made up of the following charges.

- Rent
- Sheltered charge
- Repairs and Maintenance communal areas
- Grounds Maintenance
- Communal Utilities
- Cleaning
- Staff
- Administration Charge
- Support Services

What is Supporting People?

Supporting People is a Government scheme that helps people pay for support services. It is currently administered by Norfolk County Council who also makes sure that the services provided are:

- The type of support that people actually want
- In places where people really need them
- Of a high quality

Supporting people can help to pay for support services that help you stay in your home including scheme managers and the community alarm service but does not pay for any care you may receive. Supporting people currently will pay the whole support charge for everyone who gets housing benefit.

Location:

Mendham Close scheme is situated in the South Norfolk town of Harleston.

Harleston has a surprising array of shops and services, including library schools and tourist and leisure facilities

Harleston is a traditional South Norfolk town that grew from being an ancient market place and staging post for travellers between London and Norwich.

A market is still held here every Wednesday, and there is a large range of both general and specialist shops.

The town's history is reflected in its Georgian buildings and other landmarks, such as the Italianate clock tower.

Local bus service provides transport links to Norwich and the Diss & District Community Transport Association operates the Borderhoppa transport service from an office in the Bullock Fair Charity Shop. The four minibuses operate around the market towns of Diss, Harleston Eye and Stradbroke.



Registered Company Name: Saffron Housing Trust Limited
Registered Office: Saffron Barn, Swan Lane,
Long Stratton, Norfolk NR15 2XP
Company Registration No: 04740454 VAT
No: 831 2392 50 Registered Charity No:
1103896
Registered in England & Wales



Mendham Close Sheltered Housing Harleston

If you would like this leaflet in large print, audio, Braille, alternative format or in a different language please ring Sheltered

Saffron Barn,
Swan Lane,
Long Stratton,
NR15 2XP

Email: in-fo@saffronhousing.co.uk
Telephone: 01508 532000



Applying for Sheltered Housing

Contact South Norfolk council
to get on the housing register

By post - South Norfolk House
Swan Lane
Long Stratton
Norfolk NR15 2XE

By phone - 01508 533751

Online - gnhomeoptions.org.uk

If you have any concerns or
would just like to talk to
somebody about Saffron
sheltered housing please ring
01508 532090 or any
scheme.

If you are already a Saffron
tenant and wish to transfer to
sheltered housing you will still
need to apply to SNC as above.

Saffron Sheltered Housing Schemes

Churchill Place, Brooke	01508 558586
Clare House, Diss	01379 640620
Davy Place, Loddon	01508 528093
Depwade Court, Long Stratton	01508 532312
Jubilee Place, Wymondham	01953 601382
Marion Roberts Court, Hethersett	01603 811450
Mendham Close, Harleston	01379 854017
Millfields, Hempnall	01508 498583
Oak Tree Place, Diss	01379 642589
Ogden Close, Wymondham	01953 604530
Scudamore Place, Ditchingham	01986 893483
The Dell, Trowse	01603 623145
Thomas Manning Road, Diss	01379 652793

For more information please
ring the Scheme, or Sheltered
Housing on
01508 532090



Mendham Close Sheltered Housing Scheme

Mendham Close is located in Harleston and
consists of 33 one and two bed- roomed
bungalows and is managed by a team of
non- resident scheme managers. Each unit is
fitted with a communication system which
allows two-way speech between the manager
and the resident . For emergency use, pull
cords are fitted in every room in the units and
residents are also issued with an individual
pendant.

When the scheme manager is off duty,
any emergency calls will be answered
by an external call centre which is managed
24 hours a day, 7 days a week.

Our facilities include a large communal lounge
which is furnished and available to all residents
for social and recreational activities. Adjoining
the lounge is a fully equipped kitchen available
for residents to make light refreshments.

Laundry facilities are available and are
free for residents use. A residents social club
hold regular activities including:

Lunch Club 1 day weekly

Bingo , Cards and Film Afternoons.

Social events with entertainment and Outings
are held throughout the year.