

Mount Ephraim House

Care Home for Older People



**Actively Caring** 



## A warm welcome

Mount Ephraim House has a distinguished and aristocratic history dating back to 1606. It is an impressive, period building set on the hilltop overlooking the town, which has many excellent shops, cafés and restaurants. It has delightfully well-kept, sheltered gardens and walkways. Much of the interior is classical with carved wooden ceilings, panelled walls and stained glass windows.

*"Our ultimate goal is to create smiles – a happy home for our residents"* 



### Accommodation

Mount Ephraim House has a total of 38 bedrooms, several with en-suite facilities. Each room is fully furnished to a high standard. Residents are encouraged to bring in personal items such as pictures, ornaments and small items of furniture. The rooms are also equipped with a call bell system, T.V. point, easily accessible light switches and plug sockets. In addition, we have a number of assisted bathrooms/shower rooms. Residents may have a telephone in their room at their expense.



## Dining

Our catering team is committed to providing interesting and nutritional meals. Residents are offered a varied menu for each meal, with a choice of tasty and well presented food. Residents may eat in the dining room or take meals in their rooms if desired. All medical and special diets are catered for.

# Staffing

A qualified and experienced Manager and team provide 24 hour management cover for the home, and they are ably supported by trained care assistants, catering and domestic staff.



## Facilities

The home has a beautiful, historic sitting room, various smaller seating areas throughout the home, a games room and a library. A passenger lift is available to the upper floors and an emergency call-bell system is fitted throughout the home.

The home arranges a regular programme of activities, outings and trips for the residents. There are also regular visits by a hairdresser and chiropodist.

"Each of our homes is part of its local community and we strive to maintain good links in each locality"





Mount Ephraim is owned and operated by Greensleeves Homes Trust, which is a "not for profit" charitable organisation providing care and accommodation for older people. Our aim is to offer you high quality care, in a safe and friendly environment, which respects your rights, dignity and privacy, and gives you the maximum opportunity to exercise personal autonomy and choice.

All our homes are registered with the appropriate statutory authority and comply with the relevant legislation. They are also visited every month by a member of Greensleeves' senior management team to monitor their compliance with our own quality standards.

Fuller information on the facilities and services available at Mount Ephraim House is found in the Residents' Guide which is supplied to everyone when they come in to the home.



#### How to find us...





#### Contact the Home Manager

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