#### **ABOUT SPRINGBOARD**

- Springboard is a registered Social Landlord providing high quality housing and support throughout East London, Essex and Hertfordshire.
- For more information about Hamilton Court or our Supported Housing Schemes, please contact a member of the Allocations Team on: *Freephone 0800 317872*.

Or write to: The Allocations Team

Springboard Housing Association Ltd

Springboard House 2a Claughton Road London E13 9PN

Alternatively, you may contact us direct at Hamilton Court (address and telephone number on the front of this brochure), and speak to the staff who look forward to hearing from you.

# HAMILTON COURT 5 Nickleby Road, Chelmsford, Essex CM1 4US Telephone 01245 442187



A housing scheme for older people who want to retain their independence but with a little extra support.

"We believe that everyone has a right to a home that enables them to achieve their full potential"

#### **HAMILTON COURT**

- We realise that there is a great amount of upheaval in moving from a life-long home and often leaving behind a great deal of memories can be very stressful, so all efforts are made to try and minimise the stress of such a decision.
- You are welcome to come and visit Hamilton Court, look around and see if this could become your new home. The staff team would be very happy to answer any questions that you may have and perhaps remove any doubts that you may have concerning such a move as this.
- We would be glad to help you in any way we can. The choice has to be yours and we will provide you with as much information as is available.
- Conveniently situated, Hamilton Court is within easy reach of a variety of shops, a health centre, social centre and public library. There is also a very good bus service, which travels directly to and from Chelmsford Town Centre at 20-minute intervals.

#### **ACCOMMODATION**

- Hamilton Court is a safe and secure environment, consisting of 26 studio flats containing a kitchen and bedsitting area, shower room and toilet.
- A lounge and dining area where customers can meet friends or enjoy entertainment and social events.
- Hamilton Court was designed to be user and wheelchair friendly with the needs of older people in mind, whilst providing supported housing to allow privacy and independence behind your own front door.
- Friends and family are always welcome and can be entertained in your flat or the lounge and dining area, which are all part of your home.
- A specially designed bathroom suite for customers requiring help with bathing. A laundry, where customers who are able, can make use of washing machines and dryers. For those less able, friends, family or agency staff can use the facilities for you.

 A guest room, should your family or friends wish to stay over, is available for a fraction of the cost of a hotel room.

### **SERVICES**

- Hamilton Court also has a restaurant that operates between 12 noon and 2.00pm, seven days a week and offers a choice of hot and cold menus. Friends and relatives are welcome to dine for a small charge. A little notice is required for arrangements to be made.
- With support in mind, we are staffed on-site and part on-call 24-hours a day, 365 days a year.

## WHAT DOES YOUR RENT AND SERVICE CHARGE PAY FOR?

- 24-hour housing management staff cover
- A cooked midday meal and essentials for breakfast and tea
- Laundry facilities
- Alarm call system and pendant in each flat
- Cleaning materials
- Heating and lighting
- Water rates
- External window cleaning
- Gardening
- Maintenance