

Because nobody wants to go into a care home



alcove

Award winning care technology



## Alcove. Pioneering Independent Living.

**Alcove is an award winning, easy to use service which helps older adults to stay in touch with family, friends and anyone who cares for them and makes sure that they are safe and well at home.**

### THE ALCOVE KEEP IN TOUCH PACKAGE

At the touch of a finger your loved ones can see and speak with anyone, anywhere, whenever they want to. It's all they need to stay in touch. Nothing complicated. **Just fun.**

### VIDEO CALLS - CHAT AWAY FACE TO FACE

Your loved one just presses a face to make a video call and chat to their family, a carer or other community health teams.



"The video calling facility is really useful. Mum loves seeing someone's face and this is even better for her than just speaking to someone. It makes her feel like she has had a visitor!" - Kay H.

## EMERGENCY CALLS AT THE TAP OF A BUTTON

As an optional extra one of the UK's leading emergency call centre's can be on hand day and night in case they are needed – at a press of the Alcove tile to call for help. Their Alcove Button will also make an emergency call automatically if they fall.

## MESSAGE AND REMINDERS

Set up reminders and alerts for whenever they need to remember to do something. Reminders can be set-up and alert for any time, any day, weekly or monthly.

## HOW MUCH IS THE ALCOVE KEEP IN TOUCH PACKAGE?



£275 upfront for the equipment plus £2.50 a week

### This gets you:

- Unlimited free video calls and scheduled messages
- Unlimited access for friends, families or professionals
- 100 minutes of incoming or outgoing voice calls every month. Additional voice call minutes can be purchased for £5 per additional 100 minutes. (Here's a tip: video calls are free!)

## OUR MONEY BACK GUARANTEE

You can cancel any time and return the equipment for a full refund.




Tell me more


**Visit our website at [www.youralcove.com](http://www.youralcove.com),**  
call the Alcove support team on 07961 121 192,  
or email us at [ask@youralcove.com](mailto:ask@youralcove.com)



Alcove has been designed with carers and care professionals to help keep people safe and well in their own home.

We work with local councils, housing associations, social care agencies and elderly and vulnerable people to create a system that keeps older and disabled adults safe and sound in their own home.

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