

Percurra Recruitment & Training Policy

PerCurra care employees undergo in-depth induction programmes prior to commencing their appointments in the field, which are continually monitored and supervised by experienced Care Managers, both inside and outside of the workplace.

In addition, Percurra's continuous training and personal development programmes help to maintain the quality and exceptional levels of care we provide to clients.

In the pursuit of excellence, PerCurra utilises nationally recognised and accredited training standards to NVQ levels 2 & 3 and the Registered Manager Award so that all members of staff achieve both recognition and accreditation for the skills they develop.

Our commitment to training has helped establish our enviable reputation for delivering Excellence through Care.



Percurra Southend

7a Fernleigh Drive
Leigh-on-Sea
Essex
SS9 1LG

Tel: 01702 808601

Email: southendonseapercurra.com

percurra.com/southend

An independent business owned and operated by Amazing Friends UK Ltd under licence as a PerCurra franchise.

UK Headquarters

PerCurra Ltd
117 Trent Boulevard
West Bridgford
Nottingham
NG2 5BN
Tel: 0115 969 6108
Fax: 0844 544 7781

percurra.com



Live your life.
Your way.



Excellence Through Care

When independent living at home becomes difficult, bringing in some professional support can restore the balance. PerCurra's services are completely focused on the wishes as well as the needs of clients and our aim is to make their lives easier and happier.



At PerCurra, we are proud to offer "Excellence Through Care", providing an extensive range of professional support services that deliver quality of life to our clients and peace of mind to their families.

We believe in giving our clients the quality of life they wish for and if this presents challenges then we will do our utmost to find a way to overcome them.

Personal Care Services

There are a countless number of services available within this field of expertise, many of which are individually tailored to meet our clients' specific requirements. The following examples demonstrate our ability to provide numerous services within the field of Personal Care.

- Alzheimers Care
- Bathing Assistance
- Personal Grooming
- Incontinence Care
- Dementia Care
- Convalescence Care
- Dressing
- Feeding Assistance

Home Care Services

PerCurra's Home Care Services are wide-ranging and often individually tailored to meet our clients specific requirements. Typical examples of these services are listed below.

- Prescription Collection
- Light Housekeeping
- General Home Cleanliness
- Washing & Ironing
- Making Beds & Linen Changing
- Home Organisation & Tidiness
- Menu Planning, Food Preparation & Cooking
- Food Management – (Checking expiry labels)
- Maintenance Supervision
- Pet Care
- Plant Care
- Vetting and Filtering Visitors & Telephone Callers
- Changing Light Bulbs
- Feeding Assistance

Companionship Services

Whether it be a shared interest in gardening, crosswords or even dancing, our companionship services will help stimulate social interaction and enhance the quality of life for our clients.

- Attending Local Clubs & Social Events
- Attending Theatre & Cinema
- Crosswords, Puzzles & Card Games
- Baking, Cooking & Gardening
- Dancing, Bingo & Pub Quiz Nights
- Accompanying Shopping Trips & General Days Out
- Accompanying Hospital, Dentist & General Appointments
- Accompanying Holidays & Travel



Early Discharge Support

Whether you are planning a stay in a hospital or have been admitted unexpectedly, coping with your return home can often be a daunting prospect for those who live alone. With PerCurra's Early Discharge Support, we can help ease your return home in a number of ways.

- Typical Home Care Services
- Visiting You on the Ward
- Receiving You at Home
- Delivering Your GP Letter & Paying Bills
- Collecting Prescriptions & Prompting Medication
- Shopping
- Light Domestic Chores
- Feeding Pets or Walking the Dog
- Sitting Service
- Social & Emotional Support
- Food Preparation & Snacks
- Support for Carers Visiting Relatives in Hospital



Respite Care

PerCurra understands the benefits that Respite Care offers to all concerned. Respite Care or "Care for the Carer" is an essential means of providing the main carer with regular breaks so they can relax and recharge their batteries.

Regular rest periods can help to maintain a carer's efficiency and very often strengthens the relationship with loved ones too.