

Who is Western Challenge?

Western Challenge is one of largest housing associations in the southwest. Our Mission is that in partnership with our tenants, residents and communities, we will provide homes that people want to live in. Our values are that we want to be an organisation that

- Provides services that people want to use
- Is Committed to equality
- Partners want to work with

Interested in living at Lombard Court?

You can either contact Western Challenge Housing Association directly for an application form by telephoning **0800 783 7837**.

Or ask to be nominated to Lombard Court by Swindon Borough Council Housing Department by telephoning **01793 463725**.

If you want to know more about Lombard Court, and/or want to have a look around, you can call the Western Challenge staff based there on **0800 783 7837**

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Tenant Services Authority Registration No L1446

Western Challenge

HOUSING ASSOCIATION LTD



HOUSING FOR THE OVER-50'S IN TOOTHILL, SWINDON



Readability



business for neighbourhoods



Lombard Court

Rented accommodation for adults aged 50 or over (however, applicants aged between 50-59 have to have a physical or sensory disability or debilitating or long term illness, and additionally those aged between 50-54 have to be in receipt of Disability Living Allowance).

Lombard Court consists of 36 flats in total (ground floor and first floor).

- Close to amenities in Toothill and good transport links to centre of Swindon
- Common room and kitchen available to partner scheme for social activities and includes laundry facilities
- Assured tenancies
- Sheltered Housing Officer on duty in daytime Monday to Friday (excluding public holiday and annual leave)
- "Warden call" linked to central control centre providing 24 hour emergency cover
- Shared car parking
- Communal gardens
- Concessionary TV licence

Where is Lombard Court?

Lombard Court is in Toothill, which is a south-eastern suburb of Swindon. Facilities nearby include GP practice, pharmacy, library, post office and a range of shops and banks. Freshbrook and Toothill Community Centres are close by.

What does the Rent and Service Charge include?

The total rent and service charge for each flat includes the cost of maintaining the common

areas of the scheme such as gardening, window cleaning etc., together with a small proportion of the Sheltered Housing Officer's costs. Besides the rent, you pay your own flat's water charges plus gas, electricity and phone bills to whichever utility company you choose.

What does the Support service and charge include?

A Sheltered Housing Officer is on duty in daytime, 8.30am - 4.30pm Monday - Friday (excluding public holiday and annual leave), which includes covering a neighbouring scheme for half this time. When the Sheltered Housing Officer is not on duty the 'warden call' system within each flat links to a central control centre. The central control centre provides telephone advice and assistance in an emergency. The cost of the control centre and most of the Sheltered Housing officer's costs are met by a support charge which you pay in addition to your rent and service charge.

