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Western Challenge

HOUSING ASSOCIATION LTD



HOUSING FOR THE OVER 50s IN PORTSWOOD, SOUTHAMPTON



Avondale Court

Rented accommodation for adults aged 50 or over. Avondale Court consists of 28 flats on four floors, with lift access.

- Within walking distance to local shopping area of Portswood
- Grounds maintained to our high standard
- Assured tenancies
- Sheltered Housing Officer on duty Monday to Friday mornings
- “Warden call” linked to central control centre

Where is Avondale Court?

Avondale court is 5 minutes walk from the centre of Portswood, which has all the facilities such as GP and dental practices, library, a wide range of shops, banks and building societies, and a bus.

What does the Rent and Service Charge include?

The total rent and service charge for each flat includes the cost of the common areas of the scheme such as gardening, estate cleaning etc, together with a small proportion of the Sheltered Housing Officer’s time. Besides the rent, you pay your own flat’s electricity and phone bills to whichever utility company you choose.

What does the Support service and charge include?

A Sheltered Housing Officer is on duty from 9.00 am to 12.30 pm Monday to Friday (excluding bank holidays). When staff are not on duty the “warden call” system within each flat and the common areas of the building, links to a central control centre who provide telephone advice and assistance in an

emergency. The cost of the control centre and most of the Sheltered Housing Officer costs are met by a support charge which you pay in addition to your rent and service charge.

Who is Western Challenge?

Western Challenge is one of largest housing associations in the southwest. Our Mission is that in partnership with our tenants, residents and communities, we will provide homes that people want to live in. Our values are that we want to be an organisation that

- Provides services that people want to use
- Is Committed to equality
- Partners want to work with

Interested in living at Avondale Court?

You can either contact Western Challenge Housing Association directly for an application form, by telephoning **0800 783 7837**

Or ask to be nominated to Avondale Court by Southampton City Council Housing Department by telephoning **02380 223 855**

If you want to know more about Avondale Court, and/or want to have a look round, you can call Western Challenge Supported Housing Staff on **0800 783 7837**