

## Eligibility

The scheme is aimed at assisting people who:

- Need a minimum of 4 hours personal care a week, as assessed by the Adult Community Services
- Are usually above retirement age
- Are resident in the Waveney District Council area; preference being given to people living in and around Lowestoft
- Live elsewhere but have a strong social reason for needing to move to the area.

## How to apply

For information on how to apply for accommodation at Levington Court, please telephone the scheme, or contact:



Orwell Housing Association Ltd  
22 Gordon Road, Lowestoft NR32 1NL  
Telephone 01502 586177

## Levington Court



☎ 01502 500683

For a care assessment contact **Customer First**  
**08456 023023**

## Translation service

If you require any part of this publication to be translated, please ask someone who can speak English to contact our office on your behalf, on the details below.

Translations are available in:

### Bengali

এই পত্রটির কোন অংশ যদি আপনি অনুবাদিত পেতে চান, কোন ইংলিশভাষীকে আপনার হয়ে আমাদের সঙ্গে যোগাযোগ করতে বলুন, নিম্নলিখিত জায়গায়।

### Chinese

如果你需要這刊物的翻譯版，請找一位懂說英語的朋友代你撥以下電話號碼與我們的辦公室聯絡。

### Kurdish

ئەگەر دەتەوێت هەر بەشێکی ئەم بلاوکراوەیەت بۆ تەرجومە بکەیت، تکایە داوا لە ئەو ئینگلیزی زانیەک بکە کە لە جیاتی تۆ پەیوەندی بە ئۆفیسەکەمان بکات سەبارەت بەم رشتانەیی خوارەوه.

### Polish

Aby uzyskać tłumaczenie tego dokumentu proszę poprosić osobę mówiącą po angielsku o skontaktowanie się w Pana/i imieniu z naszym biurem pod następującym adresem:

### Portuguese

Se necessitar que alguma parte desta publicação seja traduzida, peça a alguém que fale Inglês que nos contacte no endereço abaixo.

For those who have difficulty seeing or reading, this publication is available in braille or on audio tape.



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*Our house is your home!*

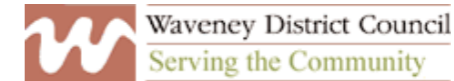


# Levington Court

London Road South  
Lowestoft

Very Sheltered Housing

A scheme of  
1- or 2-person flats  
able to provide care  
and support for older  
people.



*Our house is your home!*

This project is a result of a close working partnership between Orwell Housing Association, Waveney District Council, Suffolk County Council's Adult Community Services and Supporting People – Suffolk.



## The aims of the scheme

- To enable older people from Lowestoft and the surrounding area to stay in a home of their own
- To extend the choice of housing available for older people who have care and support needs, as an alternative to residential care
- To enable couples to continue living together
- To offer an environment that helps people to make choices and to retain their independence and control over their lives
- To give each person all the usual rights of being a tenant and to provide assessed care and support to enable them to retain their independence.

## Accommodation

- 58 self-contained flats, over three floors; 28 being large enough for two people
- 8 of the flats provide services for people who require extra care, eg. a diagnosis of dementia
- Each flat has its own front door, bedroom, lounge, kitchen and shower or bathroom (including WC)

- Emergency intercom alarm system with pull cords in each room (pendant triggers worn around the neck also available)
- Kitchens include a fridge and a cooker. Some also have a microwave
- All flats have fitted carpets.

## Central facilities

- A large tenants' lounge and kitchen
- 3 smaller lounges for informal use of tenants – one with a computer with internet access
- A guest room which may be booked for visiting relatives/friends
- 2 assisted Jacuzzi-style baths for luxury bathing
- 2 laundry rooms containing washing machines and tumble dryers.
- A scooter store facility
- A 24-hour door entry system with CCTV to give additional home security
- 2 lifts to give easy access to first and second floor accommodation

- Hairdressers' room
- Communal gardens including patio area and pond.

## Service facilities

- A scheme manager, registered with the Commission for Social Care Inspection, who will regulate the care service provided and ensure the safety and well-being of tenants through the supervision of all staff
- A team of staff to provide personal care and support on an individually assessed basis over a 24-hour period
- Activities co-ordinator to organise social events
- Gardener/handyperson
- An emergency call system giving 24-hour response
- Economic provision of all heating, electricity, gas and water rates to each flat through a monthly service charge
- Fire alarm system including heat and smoke detectors.

*Our house is your home!*

## Typical floor plan



## Levington Court

London Road South  
Lowestoft

### 1 Bedroom Flat

