

- Bartlow Side is a complex of ground and first floor flats arranged around a communal garden. The scheme can be found off Bartlow End in the Felmore area

The Local Area (Felmores) Housing Office is located at 13 Felmores End, Pitsea, (01268) 465200

- The Sheltered Scheme Coordinator can be contacted on (01268) 728828
- The shops are located about 100yds from the scheme in the Felmores local centre and include a convenience store, newsagents, chemist and Post Office
- The nearest Doctors Surgery is $100 y d$ from the scheme in the Felmores local centre, as is a Dental practice
- First National buses serve the complex from bus stops behind the shops in the square; the No. 5 bus operates a route that takes in Basildon Town Centre, Tesco and bus station

Useful telephone numbers
Applications/Allocations - 01268294099 Benefit Agency-01268 363000 Supported Housing Officers - 01268465026

## Bartlow

 Side

- Bartlow Side has a Common Room for use by the tenants and offer activities including:- visiting Hairdressers
- Individual properties at the Bartlow Side complex have their own front door but are linked to the Scheme Coordinator and/ or Careline by an Alarm System ensuring privacy, security and peace of mind

- Supported People Charge is a separate amount payable in addition to your rent to cover the costs of the Sheltered Housing Scheme Coordinators and your Support Plan. It will be approximately $£ 21$ a week. If you are receiving Housing Benefit or if you were a council tenant before April 2003 this charge will be paid for you
- Service Charges cover the cost of heating, lighting, cleaning and maintaining the communal areas and are also payable in addition to your rent. The cost will be approximately $£ 6$ a week and if you are receiving Housing Benefit some of these charges may be paid for you

