

Sheltered Housing Scheme

Havengore



- ♦ Havengore is a complex of bungalows, ground and first floor flats arranged around twin central courtyards. The scheme can be found at the end of Havengore, off Tyefields in Felmores
- ♦ The Local Area (Felmores) Housing Office is located at 13 Felmores End, Pitsea, (01268) 465200

- ♦ The Sheltered Scheme Co-ordinator can be contacted on (01268) 726904
- ♦ The nearest shops are located approximately 200 yards from the scheme in Rectory Road and 400 yards away in the Felmores Local Centre; each centre includes a convenience store, chemist and Post Office
- ♦ The nearest Doctors Surgeries are located approx 200yds from the scheme in Rectory Road and 400yds away at the Felmores Local Centre. A Dental Practice is also at the Felmores Local Centre
- ♦ First National buses serve the complex from bus stops in Tyefields at the top of a gentle slope; the No. 5 bus operates a circular route that takes in the Felmores Local Centre, Basildon Town Centre, Tesco and bus and rail stations, other routes go to the Hospital and Southend

Useful telephone numbers

Applications/Allocations - 01268 294099 Benefit Agency - 01268 363000
Supported Housing Officers - 01268 465026

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The Common Room

- ♦ Havengore has a Common Room for use by the tenants and offers a wide range of activities including: Cards, Bingo, Darts and Pool. Outings are arranged throughout the summer months

- ♦ Individual properties at the Havengore complex have their own front door but are linked to the Scheme Coordinator and/ or Careline by an Alarm System ensuring privacy, security and peace of mind



Interior of one of the flats

- ♦ **Supported People Charge** is a separate amount payable in addition to your rent to cover the costs of the Sheltered Housing Scheme Coordinators and your Support Plan. It will be approximately £21 a week. If you are receiving Housing Benefit or if you were a council tenant before April 2003 this charge will be paid for you
- ♦ **Service Charges** cover the cost of heating, lighting, cleaning and maintaining the communal areas and are also payable in addition to your rent. The cost will be approximately £6 a week and if you are receiving Housing Benefit some of these charges may be paid for you