

Sheltered Housing Scheme



Charterhouse



- ◆ Charterhouse is a complex of ground and first floor flats arranged around a central courtyard. The scheme can be found in Great Mistley off Church Road in the Vange area
- ◆ The Local Area (Central) Housing Office is located on the ground floor of the Basildon Centre, in the Town Centre, (01268) 294500

- ◆ The Sheltered Scheme Co-ordinator can be contacted on (01268) 288434
- ◆ The nearest shops are 3/4 mile from the complex and include a Co-op convenience store and a pharmacy is 600yards away in Clay Hill Road. The nearest Post Office is 3/4 mile away in Timberlog Lane
- ◆ The nearest Doctors Surgery is the Kingswood Medical Centre in Clay Hill Road and is 500yds away, whilst the nearest Dental practice is approximately 1/2 a mile from the complex adjacent to the area office in Southview Road
- ◆ First National buses serve the scheme from bus stops in Church Road with connections to Tesco at Pitsea and the Town Centre

Useful telephone numbers

Applications/Allocations - 01268 294099 Benefit Agency - 01268 363000
Supported Housing Officers - 01268 465026

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FACTS



The Common Room

- ◆ Charterhouse has a Common Room for use by the tenants and offers range of activities including: Bingo on Wednesday afternoons

- ◆ Individual flats at the Charterhouse complex have their own front door but are linked to the Scheme Coordinator and/ or Careline by an Alarm System ensuring privacy, security and peace of mind



Interior of one of the flats

- ◆ **Supported People Charge** is a separate amount payable in addition to your rent to cover the costs of the Sheltered Housing Scheme Coordinators and your Support Plan. It will be approximately £11 a week. If you are receiving Housing Benefit or if you were a council tenant before April 2003 this charge will be paid for you
- ◆ **Service Charges** cover the cost of heating, lighting, cleaning and maintaining the communal areas and are also payable in addition to your rent. The cost will be approximately £5 a week and if you are receiving Housing Benefit some of these charges may be paid for you