

Pocklington Place: Northfield, Birmingham

Pocklington Place is a modern purpose-built extra-care sheltered housing service for people with sight loss over the age of 55, located in Northfield, Birmingham. Owned by Midland Heart Housing Association and managed by Pocklington, the accommodation comprises 64 one- and two-bedroom apartments, available for rent, for sale outright, or on a shared-ownership basis.

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Accommodation and care

Accommodation at Pocklington Place is provided in 64 purpose-built one and two bedroom apartments, each specifically designed for people with sight loss. A total of 45 apartments are available for rent, and are let under an assured tenancy which gives tenants a full security of tenure. The remaining 19 apartments are available for sale, on an outright or shared-ownership basis, through [Midland Heart Housing Association](#).

Each apartment, and all communal facilities, have lighting, colour contrasting decorations, signs and fittings designed to help people with sight loss, while bathrooms are fitted with appropriate hand rails and bathing aids. For safety and security, all apartments are linked to an emergency call system enabling tenants to call for assistance at any time. Our professionally trained care and support staff are available 24 hours a day. A handyman service is also available on site.

A restaurant, large communal lounge, hairdresser, shop, activities room, launderette and IT suite are available for the use of tenants, lease holders and their guests. The restaurant provides high-quality meals in an attractive environment, and meals can also be provided direct to your apartment. A secure rear garden provides an attractive outdoor area for the summer months, and a separate dog-pen is provided for the use of guide dogs.

All staff at Pocklington Place receive visual awareness training and are professionally trained to understand the needs of older people with sight loss. The centre manager is qualified to NVQ level 4 in care, supervisors are qualified to NVQ Level 3, and all care and support staff are trained to (or are working towards) NVQ Level 2.

All services offered at Pocklington Place are provided to a high standard, based on [national standards of best practice](#). Our key aim is to enable people with sight loss to live full, active and independent lives, and we involve tenants in the quality and development of our services. An active tenants association meets regularly with the centre managers, and contributes to the work of the wider organisation.

Pocklington Place is registered with Birmingham County Council, and is regularly inspected by the Commission for Social Care Inspection (CSCI). To view or order a copy of our latest inspection report (March 2007), please visit the [CSCI website](#).

Recreation and activities

A full and varied programme of social and recreational activities is provided at Pocklington Place, with regular outings arranged by our activities co-ordinator, supported by staff and volunteers. Older people living in the local area are also welcome to attend.

For further information on forthcoming events at Pocklington Place and other centres, please see our [events calendar](#).

The local area

Pocklington Place is based in Chatham Road, Northfield, Birmingham, close to the Northfield shopping centre with its wide variety of shops, churches, banks and a post office. There are regular transport links to the centre of Birmingham from Northfield.

- [View the location of Pocklington Place on a map](#)

Further information on services and facilities in the local area is available from:

- **[Birmingham City Council](#)**
Birmingham City Council's website provides a range of information on the local area, including care and support, community living, public transport, leisure, and what's on information.
- **[UpMyStreet](#)**
UpMyStreet provides a range of local information, based on postcode, such as transport, leisure and essentials.

Please note, the above links are provided to help you find out more about the local area in which Thomas Pocklington Trust's services are based. Pocklington takes no responsibility for the content, accuracy or accessibility of external websites.

Becoming a tenant

Applying to live at Pocklington Place is easy. You can do this in a number of ways:

- **Apply by telephone on 021 476 4161**
Our staff will post you an application pack or will arrange a time to complete a form with you on the phone.
- **Apply by email to [Pocklington Place](#)**
Our staff will email you an application form for you to complete and return by post direct to Pocklington Place.

Once we receive your form, staff will arrange to meet you to assess your needs. If your needs can be met by Pocklington Place, you will be offered a room (or a place on the waiting list if none are available). Our eligibility criteria are available on request.

Purchasing an apartment

If you are interested in purchasing an apartment at Pocklington Place, either as an outright purchase or on shared-ownership basis, please contact [Midland Heart Housing Association](#) in the first instance:

Midland Heart

20 Bath Row
Birmingham
B15 1LZ
Tel: 0870 60 70 300

If you would like to read about the experiences of existing tenants at Pocklington Place, and other Pocklington centres, please see our [case studies](#).

Further information

To find out more about Pocklington Place, or to arrange a visit, please contact us at the address below:

Pocklington Place

100 Chatham Road
Northfield
Birmingham
B31 2JW
Tel: 0121 476 4161
Fax: 0121 478 2421
Email: pp@pocklington-trust.org.uk

If you are interested in employment or volunteering opportunities at Pocklington Place, or at any of our centres, please click on the links below:

- [Work at Pocklington](#)
- [Volunteer at Pocklington](#)

To find out the latest news from Pocklington Place, or any of our centres, please visit our [news](#) section.

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