

Benefits of living at a Hanover ExtraCare estate include:



- 24 hour alarm call system
- On site care team
- Your own front door
- Estate Manager service
- Pet friendly policy
- Security features
- Affordable rents
- Optional social events



If you would like to find out more about the estate featured, please see contact details below. Hanover welcomes applicants from all communities.

If you would like this leaflet in an alternative format, please contact the Corporate Marketing Department on 01784 446010.

Hanover **ExtraCare** is a Business Name of Hanover Housing Association.

Issued on behalf of: Hanover Housing Association, an exempt charity. Industrial & Provident Society No. 16324R, Housing Corporation No L0071. Registered Office: Hanover House, 1 Bridge Close, Staines, TW18 4TB.



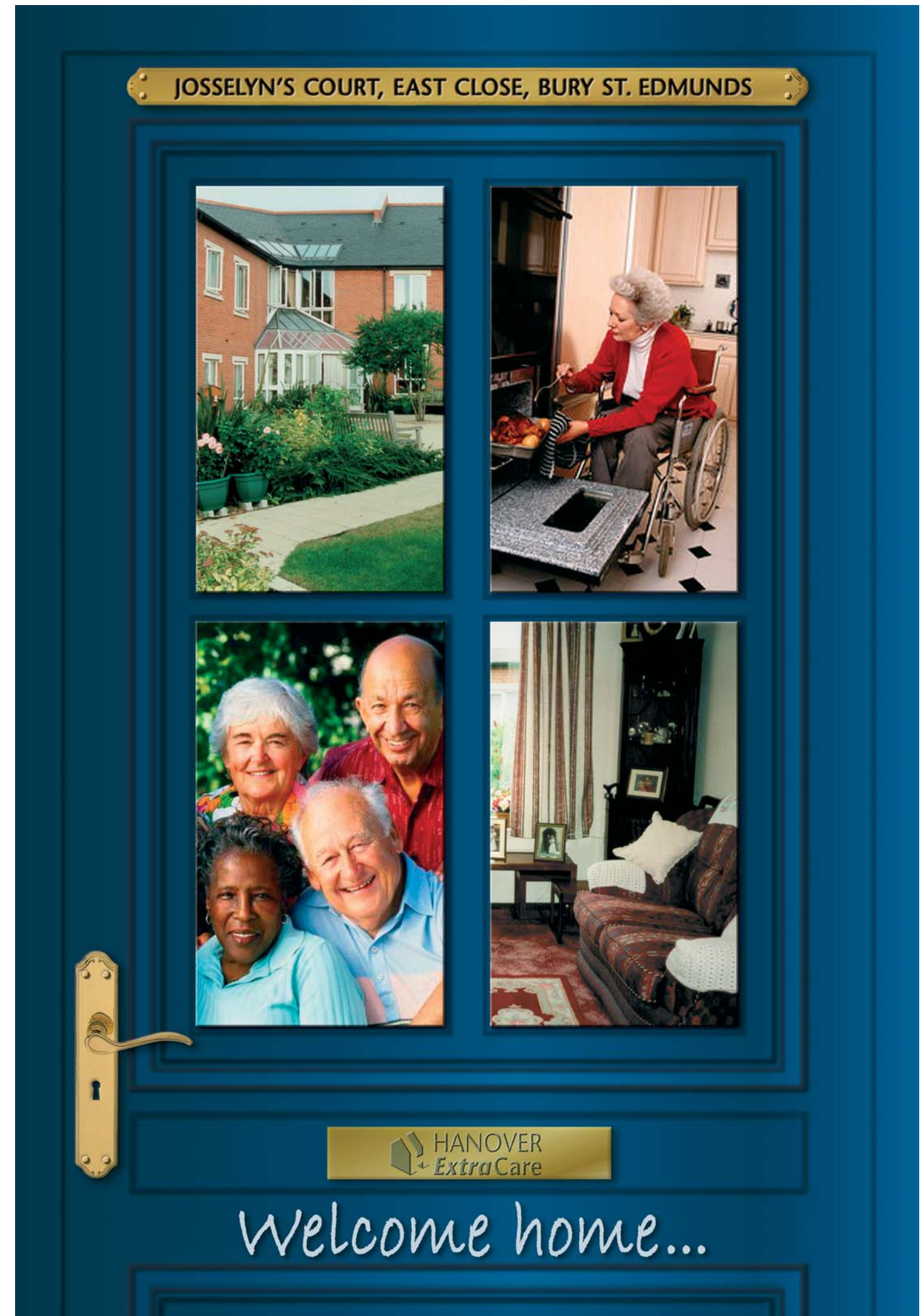
[www.hanover.org.uk](http://www.hanover.org.uk)



#### MIDLANDS REGION

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# ...to Josselyn's Court, East Close Bury St. Edmunds

## What is *ExtraCare* Housing?

Many older people considering residential care dread the prospect, not wanting to leave their own home and fearing a loss of dignity and independence. *ExtraCare* Housing is a real alternative. It gives older people a fully self-contained apartment, with nearly all of the facilities and support of residential care available in the same building.



## The Estate

- Josselyn's Court is a purpose built estate for frail older people. It provides self contained flats allowing residents to maintain their independence, dignity and personal choice.
- Set in pleasant landscaped gardens, Josselyn's Court consists of 27 *ExtraCare* self contained flats and 8 sheltered flats in a modern two-storey building. Each property has a bedroom, lounge, a fully fitted kitchen, bathroom with level access baths/showers and a hall. Four flats are suitable for people using wheelchairs. Eight of the flats are allocated for 'ordinary' sheltered housing.
- All properties are linked to an intercom alarm system to provide 24 hour assistance in case of emergency.

## Facilities

- Lift to upper floor.
- Residents Lounge, Dining Room, Common Room and Reading Room.
- A Guest Room for the use of friends and family.
- Laundry Room.
- 3 assisted bathrooms, 2 communal disabled toilets.
- Wheelchair battery charging room, Scooter Shed
- Medical Room.

## The Services

- An Estate Manager, employed by Hanover working on site.



- A team of carers provide help and assistance with personal needs E.g. washing, dressing, meals and toileting. Emergency care is available at night. All care is assessed on an individual needs basis by a Social Worker.
- All flats are linked to a 24 hour alarm system, to respond to emergency situations and unforeseen needs, which are not catered for on care plans.
- Window cleaning and domestic cleaning services (to *ExtraCare* flats only).
- Garden maintenance.
- Variety of regular visiting mobile shops.
- Regular Social Activities for those who wish to join in.

## Rents and Service Charges

- Please contact us for up to date information on rents. We can also advise you whether you would be eligible for help with the rent from Housing Benefit.
- The rent for all properties is payable monthly by direct debit, standing order, or over the counter at any bank by using a bank giro credit system/swipe card.
- Service charges are included within the sum payable for rent. These charges cover the provision of landscaping, lighting to the communal areas and for administering the emergency call system.
- Residents are responsible for the payment of all their own bill accounts. These include: electricity, some water rates, council tax and home contents insurance etc.

## Who can apply?

If you are:

- Aged 60 or over.
- Resident in the Bury St Edmunds District or have family living in the immediate area.
- Already receiving or needing to receive care (eg home care, meals, attending a Day Centre).