# Award winning care comes to Diss



De Lucy House



# Welcome to De Lucy House



De Lucy House is a brand new, purpose-built home set in an enviable position on the outskirts of the historic and picturesque town of Diss, on the border of Norfolk and Suffolk.

The home is the latest new development from Greensleeves Homes Trust, the award-winning care charity whose mission is to deliver outstanding, high quality, care for older people.

The home is set in a very attractive location next to Diss golf course, and features high quality and comfortable accommodation, landscaped gardens and bright attractive communal areas.

All bedrooms have ensuite facilities and there is a varied programme of activities to make the life of the residents interesting and enjoyable. There is a cinema room on site.

De Lucy House staff are highly trained in all aspects of care and are available 24 hours a day to provide the care required by the residents.

At De Lucy House, you can be sure of one thing – the comfort and care of each and every resident is always our first concern.

#### Dementia Care

We have long standing expertise in helping older people who are affected by memory loss. The care we provide reflects the individual needs of each resident living with dementia, as underlying conditions of Alzheimer's and other forms of dementia will differ from person to person. We have learned that tailoring care and assistance to the personal needs of each resident is the best approach which maintains independence while having support from our experienced staff when needed.

For those less severely affected by memory loss, we gently prompt purposeful activities in order to keep the mind stimulated and to help maintain good mental health.

In all cases, we take great care to keep close contact with relatives in order to provide the most appropriate and meaningful support to their loved ones.

The home has been designed with dementia care in mind and includes features that are in themselves therapeutic. An example of this is our special sensory garden.

We are thrilled that Diss became a dementia friendly town last year and De Lucy House staff will be engaging with the local community to enable its residents to enjoy the dementia-friendly cafés and other amenities.





# **Nursing Care**

Our specialist nursing teams are highly trained and experienced in caring for older people, from medication management and mobility to personal support. The staff will provide each resident with specialist 24 hour care tailored to their individual needs, while preserving their dignity and independence.



### Respite Care

At De Lucy House we provide short term care relief for carers and family members.

Shorter term respite stays can be arranged to give carers a well-earned break, subject to availability. With care provided 24 hours a day, lovely surroundings, superb menu and a varied programme of activities, even short stays at De Lucy House will be enjoyable for the residents.

#### Menu

Food is at the heart of excellent care. At De Lucy House, we provide three delicious freshly cooked and balanced meals every day. We cater for different tastes and there is always a choice of food given. The views of our residents are important to the care we provide and we always welcome feedback from them in developing menus that reflect their tastes.

Our chefs are carefully chosen, not just for their skill, but for their commitment to make a positive difference in the lives of our residents.

#### **Activities**

Greensleeves Homes Trust prides itself on providing a range of interesting award-winning events and activities for the residents. Our stimulating programme of daily activities is personalised to suit our residents' hobbies and interests, enabling them to stay active and as independent as possible.



#### Greensleeves Homes Trust

Greensleeves Homes Trust is a highly innovative provider of care for older people. We do this in 17 residential, dementia & nursing care homes across the Midlands, Southern and Eastern England.

As an organisation we are constantly adapting to meet the needs of older people. We have successfully introduced the Eden Alternative approach to care to improve the quality of life for residents at all our homes. The Eden principles provide a framework to transform traditional approaches to care into the creation of communities where life is worth living and where older people can thrive.

We are committed to developing our staff, and we are delighted that the excellence of our homes and staff has been recognised in a series of national and regional awards.

At Greensleeves Homes Trust we empower residents to make decisions relating to daily life in the home. After all, this is their home.

# At De Lucy House - your care and comfort is our first concern. Always.

Contact us for more information on how we can support you: De Lucy House, 40 Victoria Road, DISS, Norfolk IP22 4HZ

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