Scheme Wardens

Wardens are based on site from Monday to Friday between the hours of 8am and 3.30pm. They will assist you with day-to-day support and identify the kind of help you require. They also provide a range of other services, which include:

- morning (Monday to Friday) checks to ensure everyone is safe and well
- assisting you to manage your finances
- ensuring that you stay in good health
- help with situations of emergency such as when you require medical attention or

in the event of a fire

 advising you on security issues

and...helping you to maintain contact with loved ones.

But, that's only a small part of what they do on a daily basis. The home you live in is subject to regular building management checks, which includes the monitoring of fire alarms and warden call systems. All areas of the property are inspected to ensure that they meet our high maintenance standards and should

they require attention your warden will assist you in making sure that the work is carried out.

It's a different way of life at a sheltered housing scheme... start living yours!

Mobile Wardens

Available 24 hours a day, seven days a week they provide a rapid response service when you need the assistance of a warden.

In the absence of a scheme warden, mobile wardens provide cover for scheduled visits during Monday to Friday.

They can offer you an out-of-hours service for emergencies, tenant support and building matters.

Based centrally or throughout the borough of Rochdale you can ensure that they will attend to your needs as quickly as possible.

There to offer you support, care or assistance at any time of the day or night







Sheltered Housing Domestics

Taking care of you is our business and that means we take pride in the places you live. Our domestic staff are responsible for keeping all communal areas spick and span on a daily basis.

In addition to the upkeep of indoor communal areas they ensure that access to the property is clean and free from obstruction.

As representatives of RBH they will also liaise with contractors or visitors to the scheme in the immediate absence of a warden thereby ensuring your safety and peace of mind at all times.

We know that you expect excellent standards from us and in turn...we are committed to providing them.

For more information contact us at:

Rochdale Boroughwide Housing

PO Box 69

The Old Post Office

The Esplanade

Rochdale

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T 0845 070 5170

F 01706 273806

E rbh@rbhousing.org.uk

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So, you know that a sheltered housing scheme can offer you the safety and security that you need.

