

# Westbury Grange, Newport Pagnell

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Care Home



Person-centred care and support

# Westbury Grange

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We understand that choosing the right care environment is an important decision, and at MHA we care about your new home as much as you do. Working with older people for over 65 years, we have used our experience to develop a special service at Westbury Grange offering:

- nursing care within a friendly home environment
- a personal care package tailored to meet your individual needs
- an on-site dedicated staff team, including nurses to provide you with 24-hour care.

## MHA – Where People Care

Making the decision to move into care can be a challenging time, and we aim to reassure you that it can be a move towards a more fulfilling later life. MHA's care homes offer a comfortable environment that provides peace of mind, security, support and stimulation. We see every resident as a unique individual and provide care that is based on respect and loving support.

## Westbury Grange

Westbury Grange is a 45-bed residential and nursing care home that is situated within a quiet residential area on Westbury Lane in Newport Pagnell. The location is a leafy suburban setting, which ensures both quiet surroundings and a relaxed pace of life. Here we provide care in a homely, comfortable environment, designed for your ease of access and comfort.

## Your Accommodation

As a resident, you'll enjoy staying in your own private single room, designed to make your life at Westbury Grange a relaxing and comfortable one. Bright and airy, your room comes complete with high-quality furnishings and is yours to personalise to your own taste and make your own.

All rooms have modern en suite facilities and TV points. Your own private telephone point can also be installed to enable you to relax and enjoy calls within the privacy of your own room.

## The Care Team

Our Home Manager is a fully qualified professional who leads a team of nurses, carers and support staff. All our staff are fully trained in MHA's high-quality care and play a vital part in the creation of a natural, homely atmosphere within Westbury Grange.



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## Your Care

We aim to give each individual person-centred care within a calm and relaxed environment. We encourage you to share in the development of your own personal care plan and we will organise daily activities to suit your personal interests and abilities, to maintain life skills.

Your keyworker will spend time with you to develop your individual care plan and inform other staff about how you wish to spend your time. This way we can ensure that we address all your personal needs.

**Nursing Care** – Our 24-hour nursing care is provided by professional qualified nurses and trained care staff. We seek to meet increased physical needs and mental frailty with our on-going personalised plan of care. Most importantly we ensure each resident is treated with the respect and dignity that we all deserve.

## Health Care

As a resident of Westbury Grange, our care team will help you to access the full spectrum of local health and medical services such as your own GP, hospital appointments and community nursing services. A chiropodist, an optician and a dentist also visit residents regularly. All you need to do is inform a member of our care team if you would like to make an appointment.

## Cleaning and Laundry

Our domestic assistants are responsible for the cleanliness and maintenance of the home and will provide you with a thorough room cleaning service on a regular basis.

Our laundry facilities are fitted out to commercial standards and your personal washing will be carefully cleaned and returned to you within 48 hours.

## Meals and Refreshments

Our food is freshly prepared on site by highly trained and experienced staff. Daily menus are prepared in consultation with residents, and this enables us to provide you with a tasty and interesting diet. All of the catering staff are further trained in meeting any specialist dietary requirements as well as your own individual preferences.

We serve meals three times per day in our dining rooms, plus morning coffee with biscuits and afternoon tea.

## Security and Peace of Mind

Help is always at hand with our emergency call system. A call bell point is provided in every room so that in an emergency the care staff can come to your aid immediately – 24 hours a day, 365 days a year. Our external doors are all controlled by an alarm, making the home secure and our fire alarm is tested every week. We regularly update staff on fire precautions and procedures.

## Social Facilities

Westbury has a number of residents' communal areas including TV seating areas, and the main foyer. You'll find all these areas sociable and popular meeting places for residents.

Whilst we always respect your privacy, Westbury's staff organise a complete range of one-to-one activities for you to take part in if you wish. These include painting, crafts, sing-alongs, physical fun, games, bingo and coffee mornings. Outside entertainers including theatre groups and musicians visit us regularly and we also like to organise social outings such as bus trips.

## Community Facilities

We have links with various local organisations who offer opportunities for us to join with other groups and day centres by providing transport to local events. Also, our care team will be happy to advise you on local places of interest that we may be able to arrange for you to visit, whilst being sympathetic to your care needs.

Other local facilities within easy reach of Westbury Grange include the local library, a post office and shops.





## Spiritual Well-being

At MHA, we support each older person to live life in the way that they wish, providing opportunities for fulfilment.

We believe that spiritual well-being is achieved by nurturing the human spirit: through relationships and positive experiences – be they with God, family and friends, animals, nature, music, art or other creative activities.

In addition to our caring staff and many volunteers, we have our own Chaplain who is available for pastoral support. Our Chaplain also organises worship services for those who wish to attend and can arrange for contact with other religious ministers if you prefer.

## Visitors

Friends and family can visit you whenever they wish and are welcome to join you for a meal, for which we charge a small fee.

## Quality Standards

We operate our own Quality Standards Programme that is constantly audited and monitored to ensure the highest standards in all areas. MHA has been highly praised for excellent service by the Care Quality Commission, the Centre for Policy on Ageing and the Government's Audit Commission. If you would like further validation of our standards and quality of services, please do not hesitate to ask.

## Where Are We?

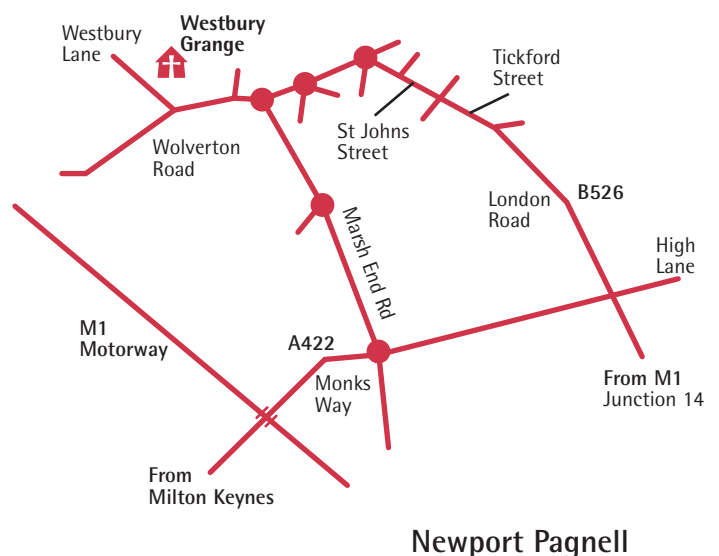
### From the M1.

Leave the motorway at Junction 14 and proceed onto the A509 for Bedford and Wellingborough. At the large Tickford roundabout proceed left onto the A422 to Milton Keynes. At the next roundabout turn right into Marsh End Road.

*Go straight on at the first roundabout, turn left at the second and take the second turn on the right. Westbury Grange is on the right-hand side.*

### From Milton Keynes.

Proceed toward Newport Pagnell on the A422 Monks Way. After passing over the M1 bridge, turn left at the next roundabout towards the town centre, onto Marsh End Road. Follow directions in italics above.



*Map not to scale –  
shown as a guide only*



### Interested in finding out more?

Please give us a call on  
**01908 210322.**

We will be delighted to talk to you.

Westbury Grange  
Westbury Lane  
Newport Pagnell  
Buckinghamshire  
MK16 8JA

Fax: 01908 615282

Email: [home.pgn@mha.org.uk](mailto:home.pgn@mha.org.uk)



housing and care for older people

### Head Office

Epworth House  
Stuart Street  
Derby  
DE1 2EQ

Phone: 01332 296200

Fax: 01332 296925

Email: [enquiries@mha.org.uk](mailto:enquiries@mha.org.uk)

Website: [www.mha.org.uk](http://www.mha.org.uk)

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