



Welcome to Broomfield Residential Care

Warm, attentive and professional care, where everyone is different

Broomfield Residential Care is located centrally in the quaint market town of Olney and nearby to Milton Keynes, Northampton and Bedford. Broomfield is privately owned offering care home services and specialising in Dementia.

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We have accommodation for 40 residents with a number of communal spaces including two dining rooms and a further two lounge.

We focus to provide a safe, homely environment where each resident is treated as an individual with their social, spiritual, cultural, emotional and physical needs being assessed and met by a competent trained care team who realise the importance of patience, kindness and understand about creating an environment where each resident receives the love care and individual attention.



Our Facilities & Services

Broomfield is a well appointed residential care home in Olney, Buckinghamshire and has the following facilities and services:

- 36 bedrooms, new rooms furnished to a high standard
- Latest call bell alert system fitted in each room
- 2 dining rooms and lounges & other quiet spaces
- Secure enclosed court yard
- Controlled access for safety and security
- Designed Lead Senior Carer as point liaison person
- Laundry service onsite included
- Hairdressing, podiatry and opticians services onsite
- Respite and day care services available
- Run hands on and under close supervision of the Home Manager and Director

Location





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About Us

Broomfield Residential Care is located centrally in the quaint market town of Olney and nearby to Milton Keynes, Northampton and Bedford. We are privately owned offering care home services and specialising in Dementia. We welcome both private and local authorities residents for permanent as well as respite stay.



Our Aim

Our aim is to provide a safe, homely environment where each resident is treated as an individual with their social, spiritual, cultural, emotional and physical needs being assessed and met by competent trained care team who realise the importance of patience, kindness and understand in creating an environment where each resident receives the love and individual care and attention they deserve.

Applications for Residency

person over 65 years of age who because of physical or mental incapacity requires help with daily living is entitled to apply for a place at Broomfield Residential Care. Application may be made directly by those who propose and are able to fund their care privately. Many applications are likely to be made under "choice directive" following an assessment of needs conducted by local authority Social Services. In the latter case it would include an assessment of financial circumstances which will determine the level of any funding to which an individual may be entitled to as a contribution towards the full cost of their care and accommodation.

The Home Manager will make a careful assessment of the service user's needs and only offer a place if the home and its care team can meet the service user's individual needs and will only offer a place if satisfied that those needs can be fully met. Depending on vacancies a decision to offer a place will normally be made within 7 days in writing. Where no vacancy exists it is possible for an applicant to be placed on a "waiting list".

No person will be excluded on the grounds of ethnicity, religion or culture and we will therefore discuss with each applicant how individual and cultural needs can be met.

Those who enquire about our accommodation and services will be provided with the appropriate information by way of:

1. Our "Statement of Purpose" document
2. Access to the most recent [inspection report](#) given by the Care Quality Commission (CQC)
3. A statement of terms and conditions
4. Contact details for the Home Manager

In addition we are always ready to afford you an opportunity to visit the home to enable you to assess our services. Should you have any queries or require any additional information, please do not hesitate to get in touch with the Home Manager at any time.

Services

Property & Bedrooms

The home regularly undergoes improvements to refresh décor and update facilities. We always encourage bringing any paintings, etc. to help with personalising each room and make them feel settled and at home.

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Call Bell System & Security

All of our new bedrooms and communal areas are fitted with the latest call bell system to seek assistance from our care team at any time of the day or night. For any residents that may not have the ability to use this we have other aids to integrate with this system so that we are always aware when assistance may be required.

Our doors are also secured with an electronic keypad lock to provide secure entry and exit.

Meals & Beverages

All our meals are freshly prepared in our in-house kitchen by our catering team, providing for a varied and balanced range of nutritious items.

Special dietary needs are of course catered for based on each resident's needs and preferences.

Our standard meal times are as follows though snacks, and beverages are of course available at any time:

- Breakfast: 08:30 - 09:30am
- Tea, Coffee & Biscuits: 11:00 - 11:30am
- Lunch: 1:00 - 2:00pm
- Tea, Coffee & Biscuits: 3:00 - 3:30pm
- Evening Tea: 5:30 - 6:00pm
- Night Milk with Biscuits: 7:30pm or as preferred



Residents are encouraged to eat main meals in the "family orientated" Dining Room though of course can choose to also eat in the privacy of their own room.

This arrangement enables the care team to monitor the dietary intake of each resident and where necessary to assist in feeding those whom for one reason or another may have difficulty in feeding themselves.



Other Services

We also provide the following services:

- Laundry washing and drying (cost of which is included within the care fees provision)
- Regular eye sight testing by Opticians (NHS & Private options available)
- Hair dressing & Chiropody
- Other services available on need and request basis

Our Care

Each and every member of our team takes a hand on approach in ensuring that the right care and attention is given to each resident be it the Care Team, Maintenance, Housekeeping or Home Manager. The size of our home means that each member of staff knows each and every resident by name.

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Activities

We have an activities schedule that we use to provide a variety of activities within the home by various members of the care team including:

- Skittles/Bowling
- Musical Instruments
- Meet the trained pat dog
- Inflatable rings
- Dominos
- Slow Dancing
- Relaxing/walking in the Garden Court Yard
- Gentle Exercise
- Jigsaws & Puzzles
- Skype video calls to family members
- Sing along & Karoke
- Reminiscing names and places

The Care Team

Our care team is lead by the Home Manager who has over twelve years of care management experience. We have a care team led by a number of Senior Carers qualified to NVQ levels 2 / 3. We constantly provide training to all our care team in order to enhance every residents quality of care and ensure best practices are used. Our care team wear name badges but more specifically, the Senior Carers may be identified through their burgundy colour uniform.

We focus on providing a high standard of care at all times and as such we always value any feedback you may have at any time. Families very soon feel comfortable speaking with the Home Manager or a Senior Carer at any time.

Care Provisions

We operate a well documented Personal Care Plan system whereby we can asses each individuals needs for various areas including continence, communication, eating and drinking, skin condition, etc. The care team work with families and the residents to ensure that the care provided is in keeping with the resident's wishes whilst maintaining safe and healthy well being.

We also work closely with the local doctors surgery and community nursing team for each residents medical needs.





Reviews

Care Quality Commission (CQC) Inspections

We are registered with the CQC to provide care home services specialising in Dementia. Homes are generally inspected by the CQC at least once a year.

You can download our latest inspection report from here:

 [Inspection Report published 7 September 2012](#) 48.63 KB

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The last report noted the home to be compliant with feedback as follows:

- Ⓟ All of the people we spoke with told us they were comfortable living at Broomfield Residential Care and the staff were nice to them. They told us that they felt safe and knew how to raise any concerns should they need to do so.
- Ⓟ People told us they were well looked after by the staff who worked at Broomfield Residential Care House and they thought that the staff had the right skills to care for them appropriately."
- Ⓟ A visiting relative told us that they were confident that their relative was well looked after by the staff at Broomfield Residential Care. They said '*the staff are very good, we are always kept informed about our relatives well being*'

Feedback & Comments from Families, Friends & Visitors

8th Sept. 2012

To Maria, Val & the wonderful people who all looked after my lovely Mum, Joan for the five days she was with you before her passing on August 22nd.

We are so grateful to you all, & will be forever thankful that she didn't end her days in hospital, which she would have hated.

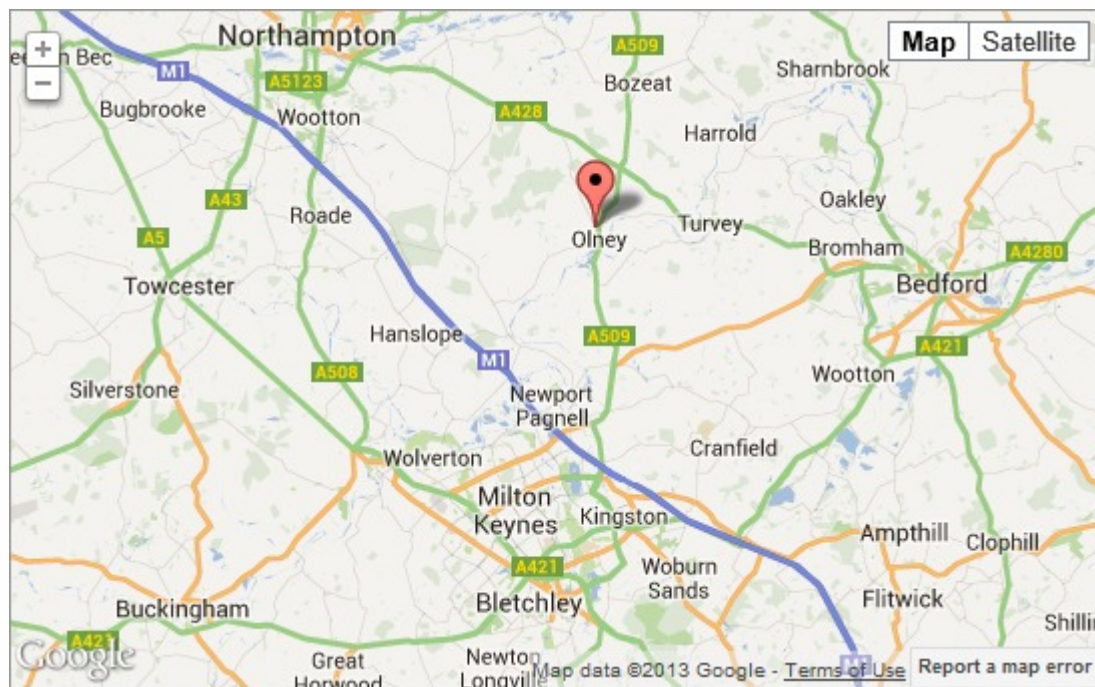
Her funeral was a wonderful celebration of her life, & now we have a huge gap in ours.

Our thanks again,
Sandy & Tony



Contact Us

Location



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Broomfield Residential Care
Yardley Road
Olney
Buckinghamshire
MK46 5DX

Tel: 01234 711 619
Fax: 01234 717 054

Email: enquiries@broomfieldcare.co.uk
Visit: www.broomfieldcare.co.uk

Home Manager: Sebastian Vvube

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You can download a colour printable PDF version of this website as a brochure:

 [Broomfield - Electronic Brochure.pdf](#) 664 KB